

ARW Refer-A-Friend Program Term and Conditions:

- To make a referral as part of the Program, you must be a current ARW customer.
- You and your referrals will be required to accept the Program Terms and Conditions to participate in the Program.
- Both you and your referrals must have active accounts to receive credits
- All referrals must be made using the referral system at ARWcustomer.com.
- To be eligible for the referral credit, both of you must remain active and current with ARW when the credits are applied. The person being referred must keep their account active for 90 days after activating. If service is terminated within 90 days of activating, the credits will not be applied for either party.
- There is no limit to the number of referral offers you can send to your friends. However, you're limited to a maximum of \$600 off your bill per calendar year, per active plan, per property.
- You and your friend will receive the lesser of either \$50 or the amount equal to one month's payment.
- You can refer yourself if you sign up a second property with us. Both of your accounts will receive the referral credit once the second property has reached 90 days of activity.
- The referral credit is not available for referring existing customers.
- Referrals cannot accept more than one referral offer as part of this Program. If they receive multiple offers, a credit will be applied to the account of the current ARW customer whose referral code they used to enroll in the Program.
- To be eligible for the referral credit, your referral must provide your referral code that they received in the referral email.
- ARW assumes no responsibility for lost, delayed, damaged or misdirected referrals or communications or for any failure of the website, for any problems or technical malfunction of any computer online systems, servers, access providers, emails sent to spam boxes or rejected for any reason, computer equipment, software, failure of any e-mail or referral to be received by ARW on account of technical problems or traffic congestion on the Internet or at any website, or any combination thereof including any injury or damage to a your (or any other person's) computer related to or resulting from this program. ARW reserves the right, at its sole discretion, to change, cancel or suspend this program should a virus, bug or other cause beyond the reasonable control of ARW, corrupt the security or proper administration of the program or for any other reason. Referrals are subject to verification and will be declared invalid if they are illegible, unintelligible, falsified, altered or tampered with or unlawful in any way. Referrals submitted by unauthorized means will be disqualified. If it has been determined that a referral has been made in a manner not sanctioned by these terms, you and all of your referrals will be disqualified from this program and any referral credits that have been awarded will be deducted. You agree to abide by the terms of this program and the decisions of the ARW team, which are final. This program is subject to all applicable laws and regulations.
- ARW may end the Program or change any of the terms at any time, without notice and without obligation to award any referral credits.
- Referral rewards are bill credits only and carry no cash value if cancelling your ARW account.